

## Summer PEBT Card FAQ

1. All our students will be getting summer PEBT as we are a CEP school.
2. If you have a PEBT card from a previous benefit provided, this is where the summer PEBT funds will be loaded. If you don't have the old card, request a new card. If you have not received any benefits during the 21-22 school year, you will receive a card in the mail.

### **How can Parents request a new card?**

If the child original card has been lost, stole or damaged, a new one can be requested through the **P-EBT Parent Portal**, by calling the EBT customer service line at **1-888-997-117** or through the **LifeInCheck** mobile app. Parents should verify their address is correct in the Parent Portal before requesting a new card.

The portal will ask for Student ID (in Social security field); DOB; Zip Code (of mailing address).

Benefits remain on the card for 9 month from the first issue date/last time used date. Once benefits are gone, they are gone. If you did not use them in the 9 months time frame, they will no longer be available.

Parents can call a support line for the local id if they do not have it. Here is the pebt website link: <https://www.dcfslouisiana.gov/page/pebt-summer-2021>

If parents have not created a PEBT account, they will need to do so in order to get up-to-date information and check on the status of their benefits.